

# Emotive Quality Assurance Specialist

## ROLE OVERVIEW:

The Quality Assurance Specialist is part of the Quality Assurance Product (QAP) team and will take responsibility for the approval of new products in accordance with agreed quality specifications and requirements.

The role will work with suppliers and internal departments to manage customer complaints related to product quality, analyzing and correcting any issues

## KEY RESPONSIBILITIES:

- Embedding and embracing LKQ Europe's cultures and values as we move towards one company with shared visions and goals.

### Product Introduction Process (PIP)

- Executing the role of QAP in accordance with the definitions inside the PIP
- Supporting the Product Development team with the definition of required technical specifications
- Defining quality requirements and ensuring that supplier quality documentation meets these requirements
- Agreeing a Safe Launch Plan with suppliers and Central Distribution Centers (CDC)
- Verifying quality drawings and technical specifications, ensuring that data has been uploaded to the technical system
- Ensuring that pictures are created and uploaded to the technical system
- Verifying that all existing products hold the required legal certificates.

### Product Quality Assurance

- Inspecting supplier samples to ensure compliance with agreed specifications, communicating this to relevant departments
- Managing complaints against suppliers, ensuring analysis and correction following an adapted eight disciplines (8D) approach
- Monitoring product quality performance based on incoming and outgoing inspection data

## KEY STAKEHOLDERS:

- Product Development teams
- Procurement teams
- Suppliers
- Supply Chain
- Quality Customer Warranty

## KEY AND DESIRED SKILLS:

- Technical education
- Experience as a Mechanical Engineer or Car Mechanic would be advantageous
- Knowledge of mechanical, collision and collision parts
- Fluent in English
- Experience in the automotive supplier industry or independent aftermarket
- Enthusiastic, self-motivated, proactive and willing to take responsibility

## WHAT WE OFFER:

- We offer a great place to work with modern work equipment, which allows you to work mobile as an employee of head office
- We maintain an appreciative culture for employees and customers
- Flexible working hours with 30 days annual leave
- Access to attractive discounts through our Corporate Benefits partner
- We attach great importance to the further education and training of our employees and support them with comprehensive training and development programs
- Opportunities to grow and develop yourself
- Room for initiatives and entrepreneurship

## KEY DETAILS:

**Permanent/Interim:** Permanent

**Location:** Langenbach, Germany

**Reporting to:** Team Leader of Quality Assurance Product

**Apply to:** [recruiting@lkqeuropa.com](mailto:recruiting@lkqeuropa.com)